

# GrackleDocs Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

## Name of Product/Version:

Grackle Workspace

## Report Date:

September 4, 2025

## Product Description:

Add-on to make output from Google Docs, Slides and Sheets accessible.

## Contact Information:

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## Notes:

N/A

## Evaluation Methods Used:

GrackleDocs uses industry-standard tools and methodology (e.g., WCAG-EM) in testing accessibility compliance.

Our process is as follows:

- GrackleDocs selects screens that represent the overall accessibility and functionality of the product.
- We then triage these pages which involves the audit team leader reviewing each page at a high level to determine accessibility issues that reoccur throughout the pages. Triage will also highlight all colour combinations from the pages which do not meet the WCAG standard.
- GrackleDocs audit team accessibility testers will then manually audit all screens against the WCAG Success Criteria, followed by cross-checking every screen to confirm the audit results.
- Lastly, the GrackleDocs audit team lead will review the findings to ensure that the results and comments presented are valid, accurate, and comprehensive.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A - Yes Level AA - Yes Level AAA - No

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Partially Supports	<p><b>Docs/Sheets/Slides - Accessibility Check:</b> Checkmark, x, and checkmark with exclamation icons are added using CSS and not relayed to assistive technology users.</p> <p><b>Docs Document Structure, Sheets - Table Structure:</b> Right/down chevron icons are added using CSS and not relayed to assistive technology users.</p>
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Not Applicable	
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Partially Supports	<p><b>Docs - Tag Image or Graphics, Tag Table, and Export Options:</b> The content in the [?] tooltips is not relayed to assistive technology users.</p> <p><b>Docs - Export Options:</b> “Specify a folder” radio button is missing a label.</p> <p><b>Sheets - Edit Description for Image:</b> Textarea is missing a label.</p> <p><b>Slides - Properties:</b> All input fields and dropdown menu are missing labels.</p> <p><b>Sheets - Accessibility Check:</b> Headings for each category are styled to appear as a heading visually; however, they are not programmatically defined.</p>
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Supports	
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Supports	
<a href="#">1.4.1 Use of Color</a> (Level A)	Supports	

<a href="#">1.4.2 Audio Control</a> (Level A)	Not Applicable	
<a href="#">2.1.1 Keyboard</a> (Level A)	Partially Supports	<p><b>Docs/Slides - Grackle Data, Sheets - Grackle Data:</b> There is no keyboard access to the groups of buttons for Server and Scope.</p> <p><b>Sheets</b> - There is no keyboard access to "Accessibility Check" and "Table Structure" tabs and Menu.</p> <p><b>Sheets - Accessibility Check:</b> There is no keyboard access to the arrow "Export the check results as HTML so that you can print or copy" button, "Mark/Unmark" &amp; "Edit" controls, and the location tags.</p> <p><b>Sheets - Table Structure:</b> There is no keyboard access to the options in the "Action" menu.</p> <p><b>Sheets - Table Structure, Slides - Slides Structure:</b> There is no keyboard access to reorder the tables/slides.</p> <p><b>Slides - Accessibility Check:</b> While there is keyboard access to the "Edit Title", "Set Language", "Slide" jump buttons, "Image", and "+Tag" buttons, there is no way to activate them with the keyboard.</p> <p><b>Slides Menu:</b> While there is keyboard access to the menu options, there is no way to activate them with the keyboard.</p>
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Supports	
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 and 2.2)	Supports	
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Not Applicable	
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Not Applicable	
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Not Applicable	
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Supports	
<a href="#">2.4.2 Page Titled</a> (Level A)	Supports	

<a href="#">2.4.3 Focus Order</a> (Level A)	Partially Supports	<p><b>Docs - Tag Table:</b> Keyboard focus moves from the top row of checkboxes, to the update and cancel buttons, then the remaining checkboxes below the table preview. For more logical focus order, it'd be preferred that focus moves through all checkboxes above and below the table preview, and lastly to the update and cancel buttons.</p> <p><b>Sheets - Table Structure:</b> Keyboard focus remains in the "Accessibility Check" tab, including both the "Re-Check" and "Download HTML" buttons before moving to the buttons in the "Table Structure" tab.</p>
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Supports	
<a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 and 2.2)	Supports	
<a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 and 2.2)	Supports	
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 and 2.2)	Supports	
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 and 2.2)	Not Applicable	
<a href="#">3.1.1 Language of Page</a> (Level A)	Supports	
<a href="#">3.2.1 On Focus</a> (Level A)	Supports	
<a href="#">3.2.2 On Input</a> (Level A)	Not Applicable	
<a href="#">3.2.6 Consistent Help</a> (Level A 2.2 only)	Supports	
<a href="#">3.3.1 Error Identification</a> (Level A)	Partially Supports	<b>Sheets - Document Properties:</b> While the form prevents submission if required input fields are incomplete, no indication is given to the user on submission.
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Supports	
<a href="#">3.3.7 Redundant Entry</a> (Level A 2.2 only)	Not Applicable	
<a href="#">4.1.1 Parsing</a> (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Partially Supports	<b>Docs/Slides/Sheets:</b> There are no titles for iframes embedded within the add-ons.

		<b>Docs/Slides/Sheets:</b> Not all controls' expanded/collapsed or active/inactive state announced through assistive technology.
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## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Not Applicable	
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Not Applicable	
<a href="#">1.3.4 Orientation</a> (Level AA 2.1 and 2.2)	Supports	
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 and 2.2)	Not Applicable	
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Partially Supports	<p><b>Docs - Tag Table:</b> In the table preview, the grey text on both the white and green backgrounds do not meet the 4.5:1 colour contrast ratio requirement. On mouse hover the contrast ratio is reduced to 1:1</p> <p><b>Docs/Slides - Export Options:</b> The "Specify a folder" button text does not have 4.5:1 contrast ratio.</p> <p><b>Docs/Slides - Progress Monitor:</b> The "Start" and "View" buttons do not have 4.5:1 contrast ratio</p> <p><b>Sheets - Accessibility Check &amp; Table Structure:</b> "Grackle Sheets by GrackleDocs Inc" at the bottom of the addon and light grey "Row" text to indicate the location in the tables do not have 4.5:1 contrast ratio.</p> <p><b>Slides - Accessibility Check &amp; Slides Structure:</b> "Grackle Slides" text at the bottom of the addon does not have 4.5:1 contrast ratio.</p>

<a href="#">1.4.4 Resize text</a> (Level AA)	Supports	
<a href="#">1.4.5 Images of Text</a> (Level AA)	Supports	
<a href="#">1.4.10 Reflow</a> (Level AA 2.1 and 2.2)	Does Not Supports	<b>Docs/Sheets/Slides:</b> At 400% zoom it is not possible to see any of the content within the extension.
<a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 and 2.2)	Partially Supports	<b>Docs/Slides/Sheets:</b> Borders for checkbox, radio buttons and textareas do not have 3:1 contrast ratio.  <b>Docs/Slides - Grackle Data:</b> Keyboard focus indicator for the "Close" buttons does not have 3:1 contrast ratio.  <b>Sheets -</b> The keyboard focus indicator for buttons with a light grey border do not have 3:1 contrast ratio. Although, in many cases there is a tooltip available if enabled does provide a secondary indicator.
<a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 and 2.2)	Partially Supports	<b>Docs - Tag Table:</b> Content breaks when text spacing is increased.
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 and 2.2)	Partially Supports	<b>Docs/Sheets:</b> Tootips which pops up on focus/hover can not be dismissed without moving the focus.
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Supports	
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Supports	
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Supports	
<a href="#">2.4.11 Focus Not Obscured (Minimum)</a> (Level AA 2.2 only)	Supports	
<a href="#">2.5.7 Dragging Movements</a> (Level AA 2.2 only)	Partially Supports	<b>Docs - Document Structure, Sheets - Table Structure, Slides - Slide Structure:</b> There is no alternative for the reorder element option without a dragging gesture.
<a href="#">2.5.8 Target Size (Minimum)</a> (Level AA 2.2 only)	Partially Supports	<b>Docs/Slides - Accessibility Check:</b> The pointer target sizes for the "Toggle" and "Export" controls do not have a target area of at least 24 x 24 pixels.  <b>Docs - Document Structure, Sheets - Table Structure, Slides - Slide Structure:</b> The pointer target sizes for the down/right chevrons "Expand structure elements" does not have a target area of at least 24 x 24 pixels.
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Not Applicable	

<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Supports	
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Supports	
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Not Applicable	
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Not Applicable	
<a href="#">3.3.8 Accessible Authentication (Minimum)</a> (Level AA 2.2 only)	Supports	
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 and 2.2)	Partially Supports	<p><b>Sheets/Slides - Accessibility Check:</b> "Re-Check", "Mark/Unmark" progress finishes and returns the results on the screen, but they are not relayed to assistive technology users.</p> <p><b>Sheets - Table Structure, Slides - Slide Structure:</b> When the "Refresh" action is done, the 100% complete text displays on the screen, but it is not relayed to assistive technology users.</p>

## Legal Disclaimer

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