

# GrackleDocs Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version:** GrackleDocs

**Report Date:** September 2<sup>nd</sup>, 2022

**Product Description:** Google add-on/extension

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**Notes:** N/A

### Evaluation Methods Used:

This evaluation constitutes an accessibility audit of the GrackleDocs add-on based on 3 tools targeted for evaluation. These tools were selected by ADWebKey as representative of the overall accessibility and functionality of the add-on as a whole. The evaluation has been evaluated in accordance with the WCAG Evaluation Methodology (WCAG-EM) which can be viewed at <http://www.w3.org/TR/WCAG-EM/>. The tools have been audited manually and cross-checked using a team of website evaluators in order to ensure that the results and comments presented are valid and comprehensive.

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline                                       | Included In Report               |
|--|----------------------------------|
| <a href="#">Web Content Accessibility Guidelines 2.1</a> | Level A<br>Level AA<br>Level AAA |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
| <p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>                                     | Supports          |   |
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>              | Not Applicable    |   |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>                               | Not Applicable    |   |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul> | Not Applicable    |   |
| <p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:<br/>           EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> </ul> <p>Revised Section 508</p>   | Does Not Support  | <p><b>Docs Accessibility Check:</b> Document, "Images", "Headings", "Tables", "Landmarks", "Contents" are styled so they visually appear as headings however they are not programmatically defined.</p> |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul> |                   | <p>The passes/fails/warnings in each of the sections are displayed as a list, however they have not been programmatically defined as a list.</p> <p><b>Docs Document Properties:</b> There are missing labels for all of the input fields present.</p> <p><b>Slides Accessibility Check:</b> "Grackle Slides", "Presentation", "Slides", "Tables", "Elements", "Contents" are styled so they visually appear as headings however they are not programmatically defined.</p> <p>The passes/fails/warnings in each of the sections are displayed as a list, however they have not been programmatically defined as a list.</p> <p><b>Slides Structure:</b> Headings are styled so they visually appear as headings however they are not programmatically defined.</p> <p>There is content displayed as a list, however it has not been programmatically defined as a list.</p> <p><b>Sheets Accessibility Check:</b> There are 2 checkboxes that are displayed within the "Tables" summary that are missing labels.</p> <p>"Sheets", "Tables", "Charts" and "Contents" are visually styled as headings, but do not have programmatic definitions.</p> <p><b>Sheets Table Structure:</b> List headings in the main content area are visually styled as headings, but do not</p> |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| <p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>               | Partially Supports | <p>have programmatic definitions.</p> <p><b>Docs Document Properties:</b> Assistive technology cannot access and read the content of the modal. Only the placeholders within the forms are read out. Adding labels to the form fields should resolve this issue.</p> <p><b>Slides Structure:</b> With the 'Slides Structure' tab selected, screen reader focus moves through the 'Accessibility Check' tab first.</p> |
| <p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.3 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li></li> </ul> | Supports           |   |
| <p><a href="#">1.4.1 Use of Color</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                      | Supports           |   |
| <p><a href="#">1.4.2 Audio Control</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                     | Not Applicable     |   |
| <p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.1 (Web)</li> </ul> <p>Revised Section 508</p>  | Does Not Support   | <p><b>Slides Accessibility Check:</b> There is no keyboard access to anything in the tool, apart from the close, re-check, and Export to PDF buttons.</p> <p><b>Slides Structure:</b> There is no keyboard access into the</p>  |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>  |                   | <p>'Slides Structure' tab.</p> <p><b>Sheets Accessibility Check:</b> There is no keyboard access to the hamburger menu button, or to elements in the main content area of the modal, including "Mark", "Unmark", "Merge" and "Unmerge" buttons, radio buttons, and buttons that link to cells in the sheet.</p> <p><b>Sheets Table Structure:</b> There is no keyboard access to the dropdown menu items that appear from the "Actions" button, and nested content cannot be expanded or tabbed to using keyboard only.</p> |
| <p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.2 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>  | Supports          |   |
| <p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.4 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>                                       | Supports          |   |
| <p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.2.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul> | Not Applicable    |   |
| <p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to:</p>   | Not Applicable    |   |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.2.2 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>  |                   |  |
| <u>2.3.1 Three Flashes or Below Threshold</u> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.3.1 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                   | Supports          |  |
| <u>2.4.1 Bypass Blocks</u> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.1 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul> | Supports          |  |
| <u>2.4.2 Page Titled</u> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.2 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>  | Supports          |  |
| <u>2.4.3 Focus Order</u> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.3 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>  | Does Not Support  | <p><b>Docs Accessibility Check:</b> From the two tabs (Accessibility Check and Document Structure), focus is taken into the document checklist, then to the hamburger menu next to the two tabs, then to the close "X" to close the Grackle extension. Focus then moves to the "Re-check" and "Export to PDF" buttons. Focus then moves to the two graphic icons below, but in reverse order. "Toggle details" then "Export as report".</p> <p>The focus order of the hamburger menu is also</p> |

| Criteria | Conformance Level | Remarks and Explanations   |
|----------|-------------------|--|
|          |                   | <p>confusing in that the menu items appear programmatically before the hamburger graphic. A user needs to back-tab to access the menu after opening it, which is not expected behaviour.</p> <p><b>Docs Document Structure:</b> From the two tabs (Accessibility Check and Document Structure), focus is taken into the document checklist, then to the hamburger menu next to the two tabs, moving up to the "Show items by type" dropdown, then to the close "X" to close the Grackle extension. Focus was then more confusing than the previous page.</p> <p>It appears to move between controls (including the close button) a couple of times before the "Refresh" and "Locate" buttons.</p> <p>The focus order of the hamburger menu is also confusing in that the menu items appear programmatically before the hamburger graphic. A user needs to back-tab to access the menu after opening it, which is not expected behaviour.</p> <p><b>Slides Structure:</b> Keyboard focus appears to be moving through the 'Slides Structure' tab, however, it is actually moving through the previous 'Accessibility Check' tab.</p> <p><b>Sheets Table Structure:</b> When attempting to tab into the main content area of the modal, focus is redirected into the Google sheet without warning to the user.</p> |



| Criteria   | Conformance Level  | Remarks and Explanations                                   |
|--|--------------------|--|
| <p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul> | Supports           |  |
| <p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>  | Supports           |  |
| <p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>  | Supports           |  |
| <p><a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>   | Supports           |  |
| <p><a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>  | Not Applicable     |  |
| <p><a href="#">3.1.1 Language of Page</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>          | Supports           |  |
| <p><a href="#">3.2.1 On Focus</a> (Level A)</p>  | Partially Supports | <b>Sheets Table Structure:</b> When attempting to tab into |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.1 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>  |                   | the main content area of the modal, focus is redirected into the Google sheet without warning to the user.                              |
| <b>3.2.2 On Input</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.2 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>               | Supports          |   |
| <b>3.3.1 Error Identification</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.3.1 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>   | Not Applicable    |   |
| <b>3.3.2 Labels or Instructions</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.3.2 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul> | Supports          |   |
| <b>4.1.1 Parsing</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.4.1.1 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                | Supports          |   |
| <b>4.1.2 Name, Role, Value</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.4.1.2 (Web)</li> </ul>  | Does Not Support  | <b>Slides Accessibility Check:</b> Buttons like "Edit Title" in the nested content do not have programmatically defined roles or names. |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul> |                   | <p>"Passed" and numbered fail issues elements are styled as clickable elements using JavaScript, but their specific programmatic role is not defined.</p> <p><b>Sheets Accessibility Check:</b> "Passed" and numbered fail issues elements are styled as clickable elements using JavaScript, but their specific programmatic role is not defined.</p> <p><b>Docs Accessibility Check, Slides Accessibility Check, Slides Structure, Sheets Accessibility Check, Sheets Table Structure:</b> Visually styled headings do not have programmatic definition (see 1.3.1).</p> <p><b>Docs Accessibility Check and Slides Structure:</b> Visually presented list information does not have programmatic definition (see 1.3.1).</p> <p><b>Slides Accessibility Check, Slides Structure, Sheets Accessibility Check, Sheets Table Structure:</b> No meaningful title specified for GrackleDocs iframe.</p> |

## Table 2: Success Criteria, Level AA

Notes:

| Criteria  | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| <a href="#">1.2.4 Captions (Live)</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> </ul> | Not Applicable    |                          |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>  |                   |  |
| <u><a href="#">1.2.5 Audio Description (Prerecorded)</a></u> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.2.5 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul> | Not Applicable    |  |
| <u><a href="#">1.3.4 Orientation</a></u> (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.3.4 (Web)</li> </ul> Revised Section 508 – Does not apply   | Supports          |  |
| <u><a href="#">1.3.5 Identify Input Purpose</a></u> (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.3.5 (Web)</li> </ul> Revised Section 508 – Does not apply  | Not Applicable    |  |
| <u><a href="#">1.4.3 Contrast (Minimum)</a></u> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.3 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>              | Does Not Support  | <p><b>Docs Accessibility Check, Slides Accessibility Check, and Sheets Accessibility Check:</b> The white text of the numbered error indicators on a red background does not have a colour contrast ratio of at least 4.5:1.</p> <p><b>Docs Document Structure:</b> The white text of the “+TAG” button with a red background does not have a colour contrast ratio of at least 4.5:1.</p> <p><b>Docs Accessibility Check and Slides Accessibility Check:</b> The white text of the numbered error indicators on an orange background does not have a colour contrast ratio of at least 4.5:1.</p> |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
|  |                    | <p><b>Docs Accessibility Check:</b> The white text of the “Re-Check” button with a blue background does not have a colour contrast ratio of at least 4.5:1.</p> <p><b>Docs Document Properties:</b> The white text of the “Update” button with a blue background does not have a colour contrast ratio of at least 4.5:1.</p> <p><b>Docs Document Structure, Slides Structure, and Sheets Table Structure:</b> The grey text on a white background, inside the “Preview” tags inside the “Structure” tabs does not have a colour contrast ratio of at least 4.5:1.</p> <p><b>Docs Accessibility Check, Docs Document Structure, Slides Accessibility Check, Slides Structure, Sheets Accessibility Check, and Sheets Table Structure:</b> The dark grey text “GrackleDocs” and “Grackle Slides” on a grey background in the footer of the tool does not have a colour contrast ratio of at least 4.5:1.</p> |
| <p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>    | Partially Supports | <p><b>Docs Document Properties:</b> When zoomed to 200% half of the modal is cut off.</p> <p><b>Sheets Accessibility Check:</b> Modal is inoperable, and text is not visible at 200% zoom.</p>  |
| <p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul> | Supports           |   |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| <p><b>1.4.10 Reflow</b> (Level AA 2.1 only)</p> <p>Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.10 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>            | Does Not Support   | <p><b>Docs Accessibility Check, Docs Document Structure, Docs Document Properties, Slides Accessibility Check, Slides Structure, Sheets Accessibility Check, and Sheets Table Structure:</b> Modals are inoperable at 400% zoom.</p>   |
| <p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.11 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Partially Supports | <p><b>Slides Accessibility Check:</b> The light grey keyboard focus indicator around the "Export to PDF" button, on a white background, with no alternative does not have a colour contrast ratio of at least 3:1.</p> <p><b>Slides Structure:</b> The light grey keyboard focus indicator around the "Locate" button, on a white background, with no alternative does not have a colour contrast ratio of at least 3:1.</p>   |
| <p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>Also applies to:<br/> EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.12 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>      | Does Not Support   | <p><b>Docs Accessibility Check and Docs Document Structure:</b> Other than the "Grackle Docs" heading, there appears to be no ability to increase text spacing.</p> <p><b>Docs Document Properties:</b> Other than the "Document Properties" heading, there appears to be no ability to increase text spacing.</p> <p><b>Slides Accessibility Check and Slides Structure:</b> The "Accessibility Check" tab overflows it's container, overlapping content when letter spacing is increased.</p> <p><b>Sheets Accessibility Check, and Sheets Table Structure:</b> Text spacing cannot be increased using automated tool.</p> |
| <p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)</p> <p>Also applies to:<br/> EN 301 549 Criteria</p>  | Does Not Support   | <p><b>Docs Accessibility Check, Docs Document Structure, Slides Accessibility Check, Slides Structure, Sheets Accessibility Check, and Sheets Table Structure:</b> The</p>   |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| <ul style="list-style-type: none"> <li>9.1.4.13 (Web)</li> </ul> Revised Section 508 – Does not apply  |                    | tooltips for the tab options and buttons, which pop up on hover, cannot be dismissed without moving the focus.   |
| <a href="#">2.4.5 Multiple Ways</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.5 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul> | Supports           |  |
| <a href="#">2.4.6 Headings and Labels</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.6 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                                | Supports           |  |
| <a href="#">2.4.7 Focus Visible</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                                      | Partially Supports | <b>Sheets Accessibility Check:</b> There is no visible focus for the "Mark", "Unmark", "Merge" and "Unmerge" buttons in the main content area.<br><br><b>Sheets Table Structure:</b> There is no visible focus for the dropdown menu that appears under the "Actions" button, or for the nested list items in the main content area. |
| <a href="#">3.1.2 Language of Parts</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.1.2 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>                                  | Not Applicable     |  |
| <a href="#">3.2.3 Consistent Navigation</a> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria  | Supports           |  |

| Criteria  | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> </ul>  |                   |                          |
| <p><b>3.2.4 Consistent Identification</b> (Level AA)</p> Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> </ul> | Supports          |                          |
| <p><b>3.3.3 Error Suggestion</b> (Level AA)</p> Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>   | Not Applicable    |                          |
| <p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>                      | Not Applicable    |                          |
| <p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.4.1.3 (Web)</li> </ul> Revised Section 508 – Does not apply  | Not Applicable    |                          |



### Table 3: Success Criteria, Level AAA

Notes:

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| <p><b>1.2.6 Sign Language (Prerecorded)</b> (Level AAA)<br/>           EN 301 549 Criteria – Does not apply<br/>           Revised Section 508 – Does not apply</p>              | Not Applicable    |  |
| <p><b>1.2.7 Extended Audio Description (Prerecorded)</b> (Level AAA)<br/>           EN 301 549 Criteria – Does not apply<br/>           Revised Section 508 – Does not apply</p> | Not Applicable    |  |
| <p><b>1.2.8 Media Alternative (Prerecorded)</b> (Level AAA)<br/>           EN 301 549 Criteria – Does not apply<br/>           Revised Section 508 – Does not apply</p>          | Not Applicable    |  |
| <p><b>1.2.9 Audio-only (Live)</b> (Level AAA)<br/>           EN 301 549 Criteria– Does not apply<br/>           Revised Section 508 – Does not apply</p>                         | Not Applicable    |  |
| <p><b>1.3.6 Identify Purpose</b> (Level AAA 2.1 only)<br/>           EN 301 549 Criteria– Does not apply<br/>           Revised Section 508 – Does not apply</p>                 | Supports          |  |
| <p><b>1.4.6 Contrast (Enhanced)</b> (Level AAA)<br/>           EN 301 549 Criteria – Does not apply<br/>           Revised Section 508 – Does not apply</p>                      | Does Not Support  | <p><b>Docs Accessibility Check, Slides Accessibility Check, and Sheets Accessibility Check:</b> The white text of the numbered error indicators on a red background does not have a colour contrast ratio of at least 7:1.</p> <p><b>Docs Document Structure:</b> The white text of the “+TAG” button with a red background does not have a colour contrast ratio of at least 7:1.</p> <p><b>Docs Accessibility Check and Slides Accessibility Check:</b> The white text of the numbered error indicators on an orange background does not have a colour contrast ratio of at least 7:1.</p> |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
|  |                   | <p><b>Docs Accessibility Check:</b> The white text of the “Re-Check” button with a blue background does not have a colour contrast ratio of at least 7:1.</p> <p><b>Docs Document Properties:</b> The white text of the “Update” button with a blue background does not have a colour contrast ratio of at least 7:1.</p> <p><b>Docs Document Structure, Slides Structure, and Sheets Table Structure:</b> The grey text on a white background, inside the “Preview” tags inside the “Structure” tabs does not have a colour contrast ratio of at least 7:1.</p> <p><b>Docs Accessibility Check, Docs Document Structure, Slides Accessibility Check, Slides Structure, Sheets Accessibility Check, and Sheets Table Structure:</b> The dark grey text “GrackleDocs” and “Grackle Slides” on a grey background in the footer of the tool does not have a colour contrast ratio of at least 7:1.</p> |
| <p><a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)<br/>EN 301 549 Criteria – Does not apply<br/>Revised Section 508 – Does not apply</p>    | Not Applicable    |   |
| <p><a href="#">1.4.8 Visual Presentation</a> (Level AAA)<br/>EN 301 549 Criteria – Does not apply<br/>Revised Section 508 – Does not apply</p>           | Supports          | <p><b>Slides Accessibility Check, Slides Structure, Sheets Accessibility Check, Sheets Table Structure:</b> "Grackle Sheets by GrackleDocs Inc" is presented in italicised text. Although not a fail, italicised text can present reading difficulties for dyslexic users.</p>  |
| <p><a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA)<br/>EN 301 549 Criteria – Does not apply<br/>Revised Section 508 – Does not apply</p> | Supports          |   |
| <p><a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)</p>   | Does Not Support  | <p><b>Slides Accessibility Check:</b> There is no keyboard access</p>   |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply   |                   | <p>to anything in the tool, apart from the close, re-check, and Export to PDF buttons.</p> <p><b>Slides Structure:</b> There is no keyboard access into the 'Slides Structure' tab.</p> <p><b>Sheets Accessibility Check:</b> There is no keyboard access to the hamburger menu button, or to elements in the main content area of the modal, including "Mark", "Unmark", "Merge" and "Unmerge" buttons, radio buttons, and buttons that link to cells in the sheet.</p> <p><b>Sheets Table Structure:</b> There is no keyboard access to the dropdown menu items that appear from the "Actions" button, and nested content cannot be expanded or tabbed to using keyboard only.</p> |
| <b>2.2.3 No Timing</b> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply         | Supports          |  |
| <b>2.2.4 Interruptions</b> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply     | Not Applicable    |  |
| <b>2.2.5 Re-authenticating</b> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Not Applicable    |  |
| <b>2.2.6 Timeouts</b> (Level AAA 2.1 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Not Applicable    |  |
| <b>2.3.2 Three Flashes</b> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply     | Supports          |  |
| <b>2.3.3 Animation from Interactions</b> (Level AAA 2.1 only)<br>EN 301 549 Criteria – Does not apply                      | Not Applicable    |  |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| Revised Section 508 – Does not apply   |                   |  |
| <a href="#">2.4.8 Location</a> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply                 | Supports          |  |
| <a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Supports          |  |
| <a href="#">2.4.10 Section Headings</a> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply        | Supports          |  |
| <a href="#">2.5.5 Target Size</a> (Level AAA 2.1 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply     | Does Not Support  | <p><b>Docs Accessibility Check:</b> The target size for the "Re-Check", "Export to PDF", "Export to report" and "Toggle details", and the "X" close, menu tabs and hamburger menu buttons do not have target areas of at least 44 x 44 pixels.</p> <p><b>Docs Document Structure:</b> The "Refresh" and "Locate", and the "X" close, menu tabs and hamburger menu buttons do not have target areas of at least 44 x 44 pixels.</p> <p><b>Docs Document Properties:</b> The input fields, "Update" and "Cancel" buttons, and the "X" to close the modal do not have target areas of at least 44 x 44 pixels.</p> <p><b>Slides Accessibility Check, Slides Structure, Sheets Accessibility Check, Sheets Table Structure:</b> The pointer target sizes for all interactive elements do not have target areas of at least 44 x 44 pixels.</p> |
| <a href="#">2.5.6 Concurrent Input Mechanisms</a> (Level AAA 2.1 only)<br>EN 301 549 Criteria – Does not apply                             | Does Not Support  | <b>Docs Accessibility Check, Docs Document Structure, Slides Accessibility Check, Slides Structure, Sheets</b>   |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| Revised Section 508 – Does not apply   |                   | <b>Accessibility Check, and Sheets Table Structure:</b> When opening the hamburger menu button, or the nested content with a mouse, the user cannot switch to navigating using keyboard. |
| <b><u>3.1.3 Unusual Words</u></b> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply          | Not Applicable    |  |
| <b><u>3.1.4 Abbreviations</u></b> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply          | Not Applicable    |  |
| <b><u>3.1.5 Reading Level</u></b> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply          | Supports          |  |
| <b><u>3.1.6 Pronunciation</u></b> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply          | Not Applicable    |  |
| <b><u>3.2.5 Change on Request</u></b> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply      | Supports          |  |
| <b><u>3.3.5 Help</u></b> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply                   | Not Applicable    |  |
| <b><u>3.3.6 Error Prevention (All)</u></b> (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Not Applicable    |  |