Voluntary Product Accessibility Template (VPAT)

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PRODUCT NAME: Grackle Docs
PRODUCT VERSION NUMBER: 1.6.3
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Section 1194.21 Software Applications and Operating Systems - Detail Voluntary Product Accessibility Template		
Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be	Supports with exceptions	There are no known issues with any Grackle Docs product functions being executable from a keyboard. Google Docs

discerned textually.		itself however has some known limitations as identified in the Google Docs VPAT (please refer to Google Docs VPAT)
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	Grackle Docs does not interfere with or deactivate the accessibility features of the operating system or any other software product.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	On-screen indication of the current focus is provided by all interface elements as the input focus changes.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	Text equivalents are provided for most on-screen graphic elements of the Grackle Docs interface.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	Bitmap images are used consistently across the Grackle Docs application.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	All text information is correctly exposed in Grackle Talks.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	Grackle Docs does not override or modify any user selected settings.
(h) When animation is displayed, the information shall be displayable in at least	Supports	Grackle Docs utilizes animation to indicate

one non-animated presentation mode at the option of the user.		status however also has non-animated text equivalents.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Grackle Docs does not rely on color coding as the only means of conveying information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	Grackle Docs does not permit color themes to be applied to the product itself.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	Grackle Docs has no flashing or blinking text, objects, or other elements.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not applicable	Grackle Docs does not utilize electronic forms.

Section 1194.22 Web-based Intranet and Internet information and Applications - Detail
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Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	Grackle Docs graphic elements exposed to users have text equivalents.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	Grackle Docs does not use multimedia.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Grackle Docs is designed so that all information conveyed with color is also available without color.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not Applicable	Grackle Docs is a web-based application (not a document), and therefore the product's user interface depends on the availability of associated style sheets.

(e) Redundant text links shall be provided for each active region of a server-side image map.	Supports	Grackle Docs does not use image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Supports	Grackle Docs does not use image maps.
(g) Row and column headers shall be identified for data tables.	Supports	Grackle Docs does not utilize data tables in the UI. It has a table in the Table tagging Dialog which is not a data table but rather a table that users utilize to markup a Google Docs Table so that when output formats are generated they will be properly tagged and accessible including row and column headers.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	The Grackle Docs UI itself does not utilize complex tables however the product allows users to markup complex tables in Google Docs and generate these in Accessible output formats such as PDF/UA.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	Grackle Docs frames that are exposed to users are correctly titled.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Grackle Docs does not cause screen flicker with a frequency greater than 2 Hz and lower than 55 Hz.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	Grackle Docs is a web-based application (not a document). The UI and data cannot readily be represented and maintained in a text-only page.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can	Supports	All core functionality of Grackle Docs that relies on scripting is accessible to assistive technology users.

be read by Assistive Technology.		
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	Not applicable	Google Docs does not require a plug-in.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not applicable	Grackle Docs does not utilize electronic forms.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	Grackle Docs does not contain repetitive links in the user interface.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	Grackle Docs does not require a timed response as part of its core functionality.

Section 1194.31 Functional Performance Criteria – Detail
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Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	Grackle Docs is accessible to assistive technology users.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	Grackle Docs supports the use of screen magnifiers.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided,	Supports	Grackle Docs does not require user hearing for any application functionality.

or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided		
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supports	Grackle Docs does not require user hearing for any application functionality.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	Grackle Docs does not require user speech for any application functionality.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Grackle Docs core features can be used from the keyboard.

Section 1194.41 Information, Documentation and Support – Detail Voluntary Product Accessibility Template		
Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Support information for Grackle Docs including feature descriptions and tutorials are available on www.grackledocs.com and will be continuously updated and made accessible. Support information on the website can also be provided on request in PDF/UA format.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Not Supported	As of publication the accessibility and compatibility features of the product have not been documented. When documentation is completed it will be available in PDF/UA format at no charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	The primary means of customer support information is the GrackleDocs website.

		Access to GrackleDocs Customer support personnel is provided by primarily via email and as required through telephone support.